

Dear Insured,

Red Pony Insurance Services, Inc. shares your concern for privacy and security. Accordingly, to guard your non-public personal information and ensure confidentiality, we maintain procedural safeguards to comply with applicable laws and regulations adopted by the WA State Office of the Insurance Commissioner. When you do business with our office, we permit only authorized employees and those authorized by law to have access to that information. Red Pony Insurance Services, Inc. is committed to the establishment and maintenance of appropriate standards to protect information about you.

INFORMATION THAT WE COLLECT

In order to provide services that meet your needs, we collect nonpublic personal information about you from sources such as the following:

- Applications and other forms that you submit to us including by telephone or over the Internet
- Your transaction with our affiliates such as payment history or policy coverage information
- State agencies responsible for collecting and maintaining driving records and license status
- Public records that contain information about the type, value, condition and construction of your home.

Unless it is specifically stated otherwise in an amended Privacy Policy Notice, no additional information will be collected about you.

INFORMATION USE AND DISCLOSURE

We do not share nonpublic personal information about our customers or former customers with non-affiliated companies except as illustrated below and as otherwise permitted or required by law. In the process of providing services or products to you, we may disclose information to:

- Other companies who are affiliated with Red Pony Insurance Services, Inc.
- Companies or persons at your request
- Companies that provide services to us as we work on matters relating to your policy
- Companies that perform marketing services on our behalf or to companies with whom we have joint marketing agreement
- Insurance regulators and other governmental entities as required by law

When we use outside services to assist with our marketing programs, we do not permit them to use our customer information for any other purpose.

We will not disclose your policy information to any party that is not affiliated with us, which would expose you to telemarketing, direct mail marketing or electronic mail marketing.

Under the Fair Credit Reporting Act, we are permitted to share information about your transactions or experiences with us (such as payment history) with our affiliated companies.

Our policies and practices regarding the collection, use and disclosure of information about our former customers are the same as those regarding the collection, use and disclosure of information about our existing customers.

DISPUTES

Any controversy or claim arising out of or relating to our privacy policy shall be settled by arbitration in accordance with the rules of the American Arbitration Association and judgement upon the award rendered by the arbitrator may be entered in any court having jurisdiction.

SALE OR TRANSFER OF INTEREST

In connection with the potential sale or transfer of its interests, Red Pony Insurance Services, Inc. reserves the right to sell or transfer your information (including but not limited to your address, name, age, sex, zip code, state and country of residence and other information that you provide through other communication) to a third party entity that:

- Concentrates its business in a similar practice or service, and
- Agrees to be Red Pony Insurance Services, Inc. successor in interest with regard to the maintenance and protection of the information collected, and
- Agrees to the obligations of this privacy statement.

Please don't hesitate to give me a call if you have any questions about the above information